

Interfacing Metropolis Call Accounting with CallManager Express / UC5xx Series

Cisco's CallManager Express does not output CDR using traditional IP, file, or serial methods but rather broadcasts quasi CDR information on the IP network. A syslog utility is required to capture the broadcast data and send it to the application. The following steps demonstrate how to configure the Kiwi Syslog tool and configure the Metropolis application to process the captured data.

Kiwi Syslog Installation

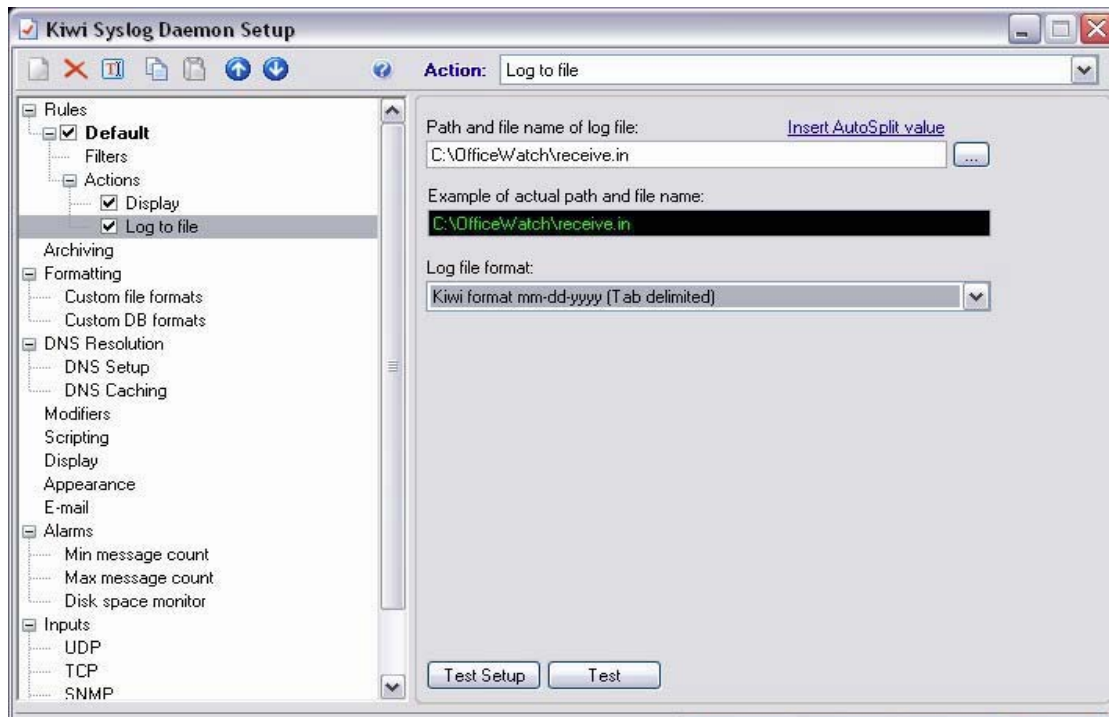
1. Download and install the Kiwi Syslog Daemon onto the Metropolis computer.
2. In the **Service Parameters** configuration window of the Cisco CallManager Administration tool, select CCM Command line interface and enter the commands:

```
gw-accounting syslog
logging 255.255.255.255 [use the actual IP address of the Syslog PC]
```

NOTE: Antivirus and firewall programs may interfere with the Syslog data connections.

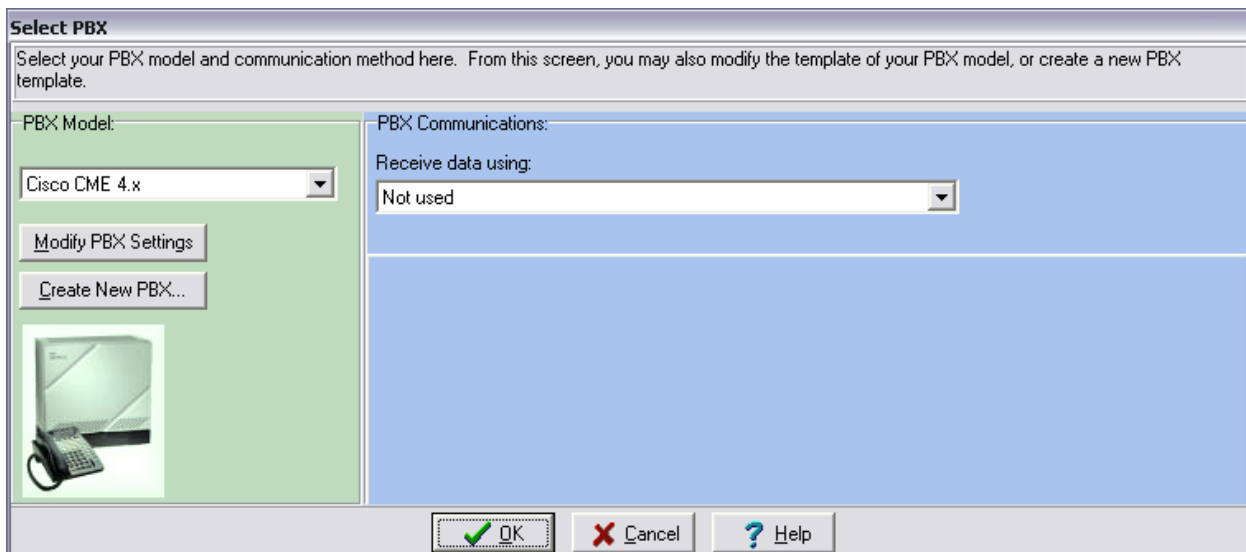


3. Click File | **Setup** | **Rules** | **Default** | **Action** | **Log to File** and set the file path to: C:\"metropolisfolder"\receive.in. Select **Log File Format** and set it to: **Kiwi format mm-dd-yyyy (Tab delimited)**. Click OK.



Metropolis Call Accounting Configuration

Launch the Metropolis application. Select **Setup | PBX** and select **Cisco CME 4.x**. Set PBX Communications to "Not Set" and click "OK." As calls are completed by CallManager Express users, they will appear on the main screen of the software.



For further technical assistance, please phone Metropolis Technologies' Technical Support department at 954-414-2900, option 32.